

COVID-19 Jurisdiction Temporary Operational Changes

This document is updated as of 5:19pm EDT, March 24, 2020.

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Send updates to:

[Regions 1 & 2 Regional Director, Patrice Aasmo \(paasmo@aamva.org\)](mailto:paasmo@aamva.org)

[Regions 3 & 4 Regional Director, Julie Knittle \(jknittle@aamva.org\)](mailto:jknittle@aamva.org)

Jurisdiction	Operational Status	Limiting Customers or Appointment Only	DL/ID Issuance and	Driver Skills Testing	Vehicle Title and Registration	Vehicle Safety &
Alabama	Multiple field office closures, several county office closures as well.	ALEA: Curbside check-in and COVID-19 screening (general health Q&A) required.	60-day grace period following expiration date.	All testing suspended as of 3/16.	Expirations before 3/31 extended to 4/15.	
Alaska		Service by appointment only.				
Alberta	Private Registry offices (over 200) remain open; may close as they deem necessary with notice to Service Alberta		Extension to May 15 for documents that expire between March 17 to May 14. Not applicable to ID cards, legislation pending to extend IDs Private Registry offices (over 200) continuing to issue new DL/IDs.	Effective March 20, Alberta commercial and passenger road tests have been suspended for at least 4 weeks.	Extension to May 15 for documents that expire between March 17 to May 15. Private Registry offices (over 200) continuing to issue new vehicle registrations.	
American Samoa						
Arizona	Converting offices to virtual offices and allow transactions online or with uploading documents and payments to other accounts.					
Arkansas		Service by appointment only, for essential services.				
		Encouraging online services and exercising social distancing practices.				

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British Columbia	All ICBC Driver Licensing and Service BC offices are open, some Appointed Agents are closing or limiting services. In ICBC offices customers are being asked health screening questions before being permitted to enter office. Limited number of customers in office at any given time. Vehicle Reg/Licensing/Insurance broker offices remain open for processing	All ICBC Driver Licensing and Service BC offices are open, some Appointed Agents are closing or limiting services. In ICBC offices visitors are being asked health screening questions before being permitted to enter office. ICBC is limiting access to its waiting areas to ensure appropriate social distancing. To help communities whose offices have closed and to limit contact in all public facing offices, effective 23MAR23, customers who need to renew an expiring DL, who require replacement DL due to loss or damage of DL credential or who need to reinstate their DL can do so over the phone with a DL Contact Centre. Customer will be mailed paper interim DL for 90 days, unless Canada Post is affected. Driver Medical Examination Reports are temporarily suspended; vision screening requirement remains in place for new applicants. Vehicle registration transactions can still be processed in insurance broker offices and these brokers are now temporarily allowed by ICBC to accept registration & insurance renewals over the phone.		all road tests are suspended for the time being and will reassess in the near future.	Offices are still open, but telephone service also is now temporarily available for issuance of vehicle licence and insurance for another term, that is, for a renewal if their vehicle was previously registered, licensed and insured in their name. If a printer or regular mail/courier is unavailable after renewing by phone, motorists are now allowed to (a) have electronic or unsigned documents or (b) display expired decals on their licence plate. New registrations (i.e. similar to transfer of title) and licensing or insuring a vehicle by a new owner can only be processed in person at an office (Autoplan broker).	
California	Immediately suspending extended office hours and Saturday field office service. Have opened virtual offices and are allowing customers to upload documents like name changes and gender changes electronically to facilitate transactions. Virtual environment for hearings.	Service by appointment only, no appointments available at this time.	60-day grace period following expiration date beginning 3/16.	Drive tests are cancelled for 30 days	60-day grace period following expiration date beginning 3/16.	

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Colorado			DMV will allow residents 65 years old and older to renew their driver license credential online (under normal circumstances, drivers 65 and older are required to visit an office to renew their credential).			
Connecticut	All branch offices services are closed to the public. Online renewals encouraged.		DLs and disability placards - 90 day extension for expirations before June 8. Waives violation and penalties associated with failing to meet 30-day recalibration of ignition interlock devices. Extends by 90 days compliance based suspensions that are due to take effect before June 8.		Vehicle and boat registrations 90 day extension for expirations before June 8. Waives VIN verifications until June 8.	Emissions tests/retests 90 day extension for due dates before June 8. Waives non-safety related inspections until June 8.
Delaware	offices are open	Service by appointment only.	Waiving late fees for vehicle registration and driver license renewals until further notice.			
District of Columbia	Branch offices closed, DMV Southwest Service Center is the only center open, service by appointment only.		If expiring 3/16-3/31, waiver granted until 4/15 without penalty. All DL suspensions and revocations paused until DC DMV returns to full operating capacity after 3/31.		If expiring 3/16-3/31, waiver granted without penalty until DC DMV reopens at full capacity.	If expiring 3/16-3/31, waiver granted without penalty until DC DMV reopens at full capacity.

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Florida	State office closed to public but many Tax Collectors still servicing. HQ working (some remote) to process drop-box transactions for dealers and essential transactions.		30 day extension for expirations between March 16 and April 15.			
Georgia	Closed until further notice.		120-day extension for DL, CDL, ID and permits card holders age 60 and older (age as of 3/13). All other drivers with an expiration date 3/21-6/30 will receive an extension of 60 days beginning 3/21. Med certs and CDL endorsements extended with CDL licenses.			
Guam	Offices closed through April 15, 2020	Licenses that expire from March 16-April 15 all late fees will be waived. Licenses which expired prior to April 15 the late fees will be waived from March 16-April 15. Any other late fees will apply.			Registrations expiring in March 2020 will be extended through April 30, 2020. Late fees are waived as long as renewal is complete by April 30. Late fees will apply if registrations expired before prior to March 2020.	
Hawaii		Appointment only as of 3/16				
Idaho	Decision made at county level - some counties have closed. Halting the mailing of driver not insured letters until June 30.		90-day extension for expirations between March 1 and May 31 (until June 30 to renew).		90-day extension for expirations between March 1 and May 31 (until June 30 to renew).	

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Illinois	All driver license facilities statewide closed through April 7, 2020.		extension for all expiration dates extended until 30 days after the disaster ends.		extension for all expiration dates extended until 30 days after the disaster ends.	
Indiana	All offices closed until at least April 7. Employees working remotely as much as possible. Encouraging online, mail and contact center transactions.		60 day extension granted during the extent of this emergency. Administrative penalties are being waived. CDL will not be downgraded due to expired medical cert.	Suspended all skills testing and scheduling of testing. 1 CDL skills test site is closed.	60 day Extension granted during the extent of this emergency. Administrative penalty fees are being waived for 60 days.	Emissions testing sites closed until 4/7
Iowa	Vetting type of service requested and scheduling appointments as applicable to minimize office appointments.	All services now require appointments.	DLS issued to an individual age 72 years older will not be considered expired if the expiration date on the license is 60 days before 3/17 or if the license expires any time during this declared disaster. DLS issued to anyone at any age, the expiration date will NOT be enforced for any Iowa license expiring January 16, 2020 and beyond. ANY Iowa driver's license with an expiration date of January 16, 2020 through the declared disaster emergency (currently through April 16, but could be extended) can still be used for driving purposes.	Suspended all non-commercial drive tests, CDL tests still given by appointment only.	Vehicle registrations will not be considered expired if the expiration date of the registration is 60 days before 3/17 or if the registration expires any time during this declared disaster. New or transferred vehicles: Customers will not be required to obtain a title and registration within 30 days. This waiver will expire when the proclamation of disaster emergency has ended. Vehicles purchased from a dealer: Customers will not be required to obtain license plates on a vehicle purchased from a dealer within 45 days. This waiver will expire when the proclamation of disaster emergency has ended.	

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Kansas	Offices closed effective March 23 through April 3, 2020. Online services still available.	Kansas is limiting the number of people in one office to 50, including employees. Many chairs in waiting rooms have been removed, with the remaining spaced 6 feet apart. In the ten largest offices, we are taking appointments only	All driver license renewals are extended to 60 days upon the expiration of the executive order	All non-commercial testing is suspended	all vehicle registrations extended must be completed within 60 days of the expiration of the executive order. Late fees will be waived. Temp 60 day permits for recently purchased vehicles may continue to use the temp tag beyond the 60 day period as long as the EO is in effect.	motor carriers are allowed to haul 10% more than licensed weight up to 90,000 lbs.
Kentucky	One Stop Shop in Frankfort and all statewide license issuance locations, including REAL ID offices, closed to the public until further notice.					
Louisiana			Late fees suspended thru May 20; mandated 3-day appearance for violation served on/after 3/9-5/10 suspended until May 13.		Expiration dates extended to 5/10.	
Maine	All Bureau of Motor Vehicles offices are closed as of 3/17 until further notice.				Registrations extended to 30 days after emergency ends.	
Manitoba				No road tests until further notice.		
Maryland	All offices closed, however kiosk, mail and online services still available. HQ teams working to service these transactins.	Appointments only as of 3/12 during limited hours (close at 4:30 p.m. on Thursdays and closed all day Saturdays until further notice).	All driver licenses, ID cards, permits and registrations that expire or are eligible for renewal will not expire until the 30th day after the state of emergency has been lifted.	All non-commercial driver skills tests are canceled until further notice. Commercial driving tests will still be conducted by appointment only.		All VEIP stations closed until further notice

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Massachusetts	8 Service Centers remain open to general public with new ticketing protocols; 2 locations now open to process exclusively CDL transactions.	Limited number of customers in each center at a time.	60-day extension to Commercial Driver's Licenses (CDLs) and Commercial Learner's Permits (CLPs) expired or expiring before 4/30. 60 day extension for all non-CDL and ID cards expiring before 4/30.	Non-commercial road test suspended through 4/6.		Non-commercial inspections expiring 3/31 must be inspected by 5/31, and expiring 4/3 must be inspected by 6/30. Newly-registered non-commercial vehicle purchased between 3/1-3/31 must be inspected by 5/31, purchased between 4/1 and 4/31 must be inspected by 6/30. Regardless of the date of inspection, vehicles issued a failed inspection sticker due to a safety defect (indicated by a sticker with a red letter 'R') shall not be operated until appropriate repairs have been completed.
Michigan		Appointment only as of 3/16.				

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Minnesota	DVS services are unavailable at some deputy registrar and driver's license agent offices, because offices have closed in response to COVID-19 virus concerns.					
Mississippi	All driver license stations closed until 3/31. Nine MHP District Troop Stations will only provide limited services only, including CDL card renewals only (no testing) and commercial driver license (CDL) medical card updates.			Suspended until 3/31.		
Missouri	33 offices have closed until at least April 5. 7 offices are closed through at least March 31. Offices can no longer have more than 10 people at a time.	License offices are 173 independent contractors. 12 offices are limiting number of applicants to 1 person in the office at a time.	DL expiring in March and April are extended by 60 days	MSHP has suspended all skills testing until March 31, 2020. Written exams are still available at this time.	registrations expiring in March or April are extended by 60 days. To receive waiver of late reg penalty person must visit a license office.	safety and emissions inspections are extended by 60 days
Montana		Limiting DL station waiting area occupancy.	Extensions for all DLs due to expire March, April and May (extension term still being developed).	Suspended for 30 days effective 3/17.		

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Nebraska	social distancing in offices for those that must conduct transactions in person. IID inspection and reportin grequirements will be provided a 2 week extension period for all existing IID customers. All late filing of quarterly returns for IFTA will be waived.	Limiting numbers of people in the offices. Omaha DMV and Douglas County Treasurer Office not accepting walk-in traffic as of March 18th.	extensions provided for driver licenses expiring on or after March 1st will remain in effect until 30 days after th eorder is lifted. Online services still available.	Drive tests suspended.	any vehicle title requirements, registrations, in transit tags, or motor carrier temporary documents due to expire on or after March 1st will be extended until 30 days after the order is lifted.	
Nevada	Full closure effective Friday March 20 until April 16th. Closure will be evaluated at that time. Website has provided extension letter from the Governor to present to LE if needed.		90 day extension for expiring licenses, ID cards, DMV business licenses, motor carrier credentials and vehicle registrations.	All driving skills test have been canceled.	90 day extension for expiring licenses, ID cards, DMV business licenses, motor carrier credentials and vehicle registrations.	
New Brunswick	Closed, pending further updates.		Driver's licenses that were valid as of March 16th, 2020 shall remain valid until May 31st, 2020. This does not include any licence that is currently under suspension.		Registrations that were valid as of March 16th, 2020 shall remain valid until May 31st, 2020. This does not include any registration that is currently under suspension.	Inspection stickers that were valid as of March 16th, 2020 shall remain valid until May 31st, 2020.

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New Hampshire	Phone and online services starting 3/19, and limited appointment only services starting 3/23. Walk-in operations at all locations will pause Thursday and Friday, March 19 and 20, to allow staff to train and prepare facilities for appointment based operation.	Effective March 23, limited walk-in services will be available by appointment only and consolidated to five locations.	DL and non-driver identification cards that are expired or set to expire between 3/1 and 4/30 will now be eligible for a 6-month extension	All driver license road exams	20-day plates as well as NH authorized dealer 20-day plates, issued on or after February 26 have been given an automatic extension through April 30. These extensions do not apply to vehicle registration renewals	
New Jersey	39 branch offices and 21 inspection facilities closed until March 30, 2020.		2 month extension for expirations before May 31. 45 day hold on DL suspensions for non-safety related.		Expirations before 5/31, extended by 2 months.	Expirations before 5/31, extended by 2 months.
New Mexico		Appointment only as of 3/16 until further notice.				
New York	All offices closed. Customers should not report for scheduled traffic violation hearings. The DMV is adjourning all traffic hearings in New York City for one month beginning March 18.	Reservations only in state offices, no companions allowed. Customers advised to check county clerks status independently.	Expiration dates extended by one month for those expiring up to 4/19.		Expiration dates extended by one month for those expiring up to 4/19.	Vehicle inspections (performed by service stations deemed to be essential service) still required by expiration date.
Newfoundland and Labrador	Service NL is discontinuing counter service at the Motor Registration Division in Mount Pearl (MRD) and all Government Service Centres (GSC) throughout the province. Encouraging, email, drop box and online transactions.		No extensions at this time. Customers can renew through on-line service or by phone.	On road testing is suspended at this time. Exceptions may be made for emergency-type vehicles, such as ambulance, emergency supplies, etc.	No extensions at this time. Customers can renew through on-line service or by phone.	

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North Carolina	Suspended all services in small offices to achieve recommended social distancing, canceled mobile units and REAL ID days, asking screening questions before allowing customers to enter offices, limiting the number of customers in public-facing offices at one time to achieve recommended social distancing, suspended face-to-face hearings.			Suspended road tests, except CDL and medical reevaluations done in office.		
North Dakota	No walk in customers until further notice. Open to online and mail in services only. Staff are telecommuting and staggering schedules to increase social distancing.	Effective 3/30 appointments for CDL knowledge and road tests only.	Extension in place while executive order is in effect		Extension in place while executive order is in effect	
Northern Mariana Islands						
Northwest Territories	offices open but encouraging the public to use online services					
Nova Scotia	Temporarily closing for one week starting Wednesday, March 18, to establish new ways of providing service to minimize contact between people. Offices are expected to reopen Wednesday, March 25.		Extending credentials expiring in March, April and May to Aug. 31.		Extending credentials expiring in March, April and May to Aug. 31.	
Nunavut						

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Ohio	Effective March 19, the Ohio Bureau of Motor Vehicles (BMV) will be closing 181 BMV deputy registrar locations. Five deputy registrar locations will remain open to provide CDL related services ONLY, which includes: CDL initial issuance, CDL Renewal, TIPIC, & HAZMAT endorsement. All other public licensing and registration services will be discontinued. Dealerships will issue temporary tags for 90 days instead of 45. We are pausing suspensions for failure to make scheduled license reinstatement payments.			we will close 52 driver examination stations until further notice. All class D knowledge and skills testing is postponed indefinitely. Five driver exam locations will remain open to perform CDL knowledge exams only.	We are requesting law enforcement use discretion and adjust enforcement and are asking they give consideration during the declared emergency to a driver whose license expired and may be unable to renew due to agency closure or self-quarantine.	
Oklahoma		Appointments only effective 3/17 and until further notice. Maximum of 10 customers allowed in exam office area at any one time.	Extending the expiration date for all class D driver licenses, commercial licenses, and handicap permits that expired 30 days prior to the Governor's executive order where he declared a state of emergency and in effect until further notice.	Suspended all skills tests for all classes of license (Class A, B, C and D). In station testing only for CDL.		
Ontario		Public encouraged not to visit Service Ontario center unless essential or necessary.				

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Oregon	increased distance between lobby chairs to 4-6ft. DMV will not issue automatic cancellation of commercial driving privilege after expiration of drivers medical certification. This will remain in place until further notice. Only 6 DMV offices will be open by appointment only for CDL knowledge tests and CDL issuance beginning 3/25. To schedule a CDL test, customers must use a private 3rd party tester. Services still available via online. Limits on public access will remain in effect until 4/28	Restricting access to 10 customers in the offices. All motor carrier services are by appointment only.	Asking law enforcement to exercise discretion in the enforcement of driver licenses, vehicle registrations and trip permits that expire during the emergency	all drive tests canceled through April 17	Asking law enforcement to exercise discretion in the enforcement of driver licenses, vehicle registrations and trip permits that expire during the emergency	closed emission testing stations
Pennsylvania	All DL and photo license centers closed for two weeks effective 3/16. Mailed products delayed until normal operations resume, no sooner than 3/30.	Suspended issuance of REAL ID licenses and photo ID cards at certain county offices until no sooner than March 28,	For Montgomery County, expirations before 3/31 are extend by 1 month.		For Montgomery County, expirations before 3/31 are extend by 1 month.	For Montgomery County, expirations before 3/31 are extend by 1 month.
Prince Edward Island	Closed until March 30.		Extended by 60 days till June 1. No new issuance before March 30.	Extended by 60 days till June 1. Closed until further notice.	Closed until March 30 unless it comes from a dealer that has access to PEI on-line registration system.	
Puerto Rico						

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Quebec	Offices open for essential services only.	Limited "essential" services available in branches.		No road tests until further notice, but working process to accommodate for essential personnel (official documentatin required to prove).		
Rhode Island	All DMV satellite offices closed effective 3/18.	Cranston DMV open exclusively, appointments only effective 3/20, services limited.	March 31 expirations extended to April 30.	All road tests canceled between March 16 and 20.	March 31 expirations extended to April 30.	
Saskatchewan						
South Carolina		Limiting to no more than six customers in the office at any given time. If at any time the number of customers waiting outside exceeds the number required to remain in compliance with the governor's directive (50), customers asked to wait in their cars. All Saturday office hours suspended until July 2020.		Suspended administering skills examinations for class D, E, F, and M licenses through a minimum of April 3, 2020, and includes any appointments that are already scheduled. Commercial license tests will take place, however applicants may take the pre-trip and basic skills portions of the examination and if successful scores will be banked, following the current process, for the applicant to complete the road test portion of the examination after these restrictions have been lifted.		

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South Dakota	All driver license exam stations are closed until May 2, 2020. Employees working in shifts for social distancing. Processing online renewals and temp extensions for driver licenses.				Temp seller permits that expire 3/16-4/30 are granted 30 day extension from the expiration date for title transfer and payment. Waiving interest and penalties that accrue to this extension.	
Tennessee	Effective immediately, state employees who have been trained and certified to work from home within the state's Alternative Workplace Solutions (AWS) program will work from home through March 31.	Effective immediately, waiving requirement that citizens appear in person and have a new photograph taken through October 1, 2021. This will allow many customers with expiring credentials to renew online and not visit in person. Non-US citizens with Temporary driver licenses (Class XD and XID) will still need to visit in person to renew those licenses upon expiration of the current license.	All Driver Licenses, Learner Permits, Commercial Driver Licenses (ID), and Handgun Carry Permits that would expire between March 12, 2020, and May 19, 2020, will be extended for six (6) months from the original expiration date			
Texas	All 16 DMV Regional Service Centers are closed as of 3/17, some county offices still open. Effective 3/19, all TX DL offices are closed, online services still available. 75% of HQ staff for both working, most remote.		Extensions granted for all card types for 60 days after state of disaster has end	CDL writtens and skills tests (only) will be administered by appointment only.	Temporary extension to obtain initial registration, renewal of registration, vehicle titling, and renewal of a permanent disabled parking placard; a temporary extension for an individual with an expired 30-day temporary permit to obtain another permit or Texas registration.	
Utah	Utah vehicles offices are open with limited access. Utah Drivers offices remain open with downsized staff to work online and mail in transactions. Many vehicle county offices have closed.	Yes limiting in both vehicle and driver licensing offices for social distancing. Number of customer allowed in the office at one time equals the numbers of workstations available.			Public has been asked to process renewals online.	

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[Regions 1 & 2 Regional Director, Patrice Aasmo \(paasmo@aamva.org\)](mailto:paasmo@aamva.org)

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Jurisdiction	Operational Status	Limiting Customers or Appointment Only	DL/ID Issuance and	Driver Skills Testing	Vehicle Title and Registration	Vehicle Safety &
Vermont	Suspending all in-person transactions effective 4:30pm on Thursday, March 19.		90 day extension for effective 3/16 for DL/ID and hearings.		90 day extension for effective 3/16 for vehicle registrations and temporary plates.	
Virgin Islands						
Virginia	75 DMV offices and mobile units closed until April 2. HQ working remote.		60 day extension for expirations before May 15.		60 day extension for expirations before May 15. Fleet title/tag services still being provided.	
Washington	Driver licensing facilities currently open. Many staff are teleworking. CDL and original issuance prioritized. New social distancing procedures in offices.	Driver licensing offices operations opened for service by appointment only.	Suspended requiring office visit for renewal every other time. All age limits removed for online renewals.	Suspended skills testing for DL but still continuing at reduced capacity for CDL.	Emphasizing online renewals. Most 3rd party offices are closed or offering modified services like reduced hours or appointments only	N/A
West Virginia	WV DMV closed to the public beginning March 19. DMV Headquarters in Charleston will remain in operation with a smaller staff to continue all online and mail-in business transactions while maintaining social distance internally for employee safety.		All DLs and instruction permits with an expiration date in March or April extended for three months from the date of expiration on the face of the document.		Vehicle registrations with an expiration date in March or April extended for three months from the date of expiration on the face of the document.	

COVID-19 Jurisdiction Temporary Operational Changes

This document is updated as of 5:19pm EDT, March 24, 2020.

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Jurisdiction	Operational Status	Limiting Customers or Appointment Only	DL/ID Issuance and	Driver Skills Testing	Vehicle Title and Registration	Vehicle Safety &
Wisconsin	DMV service centers will be closed on Friday, March 20 th for cleaning, lobby reconfiguration, and staff reassignments – if necessary.; Effective Monday, March 23rd, DMV service centers will only serve new driver license or identification card applicants. All applicants are being encouraged to start their application online, submit it electronically and make an appointment. DL and ID card applicants without an appointment will served in order of their arrival in between appointment times.	Beginning March 18, 2020, DMV service centers are limiting the number of persons that can be inside the office at any given time to enforce social distancing standards. Customers with vehicle and title transactions will be encouraged to complete their business via other available delivery methods but will be served if they choose to stay.	All driver licenses, instructional permits, CDLs and CDL permits are temporarily extended for 60 days. This extension is notated on the driver record for law enforcement reference.	All driver skills tests are cancelled beginning March 18th. DMV is currently reviewing opportunities (via 343.75 or other enabling legislation) to potentially waive tests for persons that have completed driver's education and behind the wheel. Waiving tests would allow permitted drivers to obtain a regular license in a timely manner if training documentation is provided.		The DNR was contacted on March 18, 2020 to request their concurrence in the temporary suspension of Wisconsin's motor vehicle emissions inspection program.
Wyoming	Most County Clerk and Treasurers offices have closed.	Commercial testing will continue by appointment only and with additional screening questions. Additionally, the number of customers are limited inside the office based on the facility limitation.	90 day grace period for all DL/ID with expiration dates between 3/15 and 6/1.	Non commercial testing will be suspended for 90 days. Will reassess on 4/20 to determine future testing.		VIN inspections are suspended for 30 days and will reevaluate when the time comes to determine when to return to service
Yukon Territory						